

August 2024

Dear Patient,

RE: TRANSITION TO PEGASYS® HOME DELIVERY PROGRAM FROM 1 SEPTEMBER 2024

Your doctor has recommended **Pegasys®** (peginterferon alfa-2a) as a suitable treatment option for you. As a patient currently being prescribed Pegasys®, we wanted to update you on some important changes that will impact how you receive your treatment moving forward.

From 1 September 2024, Australian patients prescribed Pegasys® will be able to access this treatment through the new dedicated **Pegasys® Home Delivery Program**. This program is delivered by Echo Therapeutics (the sponsor of Pegasys® in Australia) through its **EchoCare™** service, in partnership with **JustMeds** – a local specialist medicines delivery provider. Echo Therapeutics has informed the Therapeutic Goods Administration (TGA) about this new home delivery program, which is intended to be a short-to medium-term solution to make sure Australian patients prescribed Pegasys® can continue to access treatment when needed.

What is JustMeds?

JustMeds is a digital platform with a network of pharmacies that simplifies and streamlines the dispensing of medicines for patients through a national delivery service, helping to improve treatment access.

JustMeds is not an online retailer. Through its network of pharmacies, JustMeds processes all medicine deliveries to patients Australia-wide through its two locations in Sydney (Mosman, NSW) and Perth (Nedlands, WA). It also specialises in the secure pick-up, transport and delivery of cold-chain (must be kept in a refrigerator) medicines, such as Pegasys®.

Why will Pegasys® predominantly be available through JustMeds?

Echo Therapeutics has recently been made aware of some local pharmacies and healthcare companies that may be purchasing Pegasys® with the intent of diverting treatment meant for Australian patients to other countries. This unauthorised export of Pegasys® is impacting the available supply of treatment for local patients.

Meeting the needs of Australian patients is the top priority for Echo Therapeutics. To ensure patients prescribed Pegasys® can continue to receive their treatment when they need it, all prescriptions (both eScripts and hard copy/paper scripts) will be processed by the pharmacists at JustMeds, and dispensed through the Pegasys® Home Delivery Program from 1 September 2024.

How will the Pegasys® Home Delivery Program impact me?

The Pegasys® Home Delivery Program is designed to help Australian patients to access their treatment. Through our home delivery program provider Just Meds, you will have confidence and peace-of-mind that this treatment will be delivered directly to your home, workplace, or other suitable location – without the need to go into a local pharmacy in your area to have your medicine dispensed. You will also have access to qualified clinical support and services, and expert healthcare advice from on-call pharmacists, when you need it.

Importantly, patients will not incur any additional costs for this new program. Patients with a PBS script for Pegasys® will be charged the standard PBS co-payment price (\$31.60 for general patients; \$7.70 for concession card holders) for their script to be dispensed. Patients with a private script for Pegasys® (not subsidised through the PBS) will be charged the non-PBS price for their medicine.

What do I need to do?

To ensure the transition to the new Pegasys® Home Delivery Program is as smooth as possible for you, we have developed some step-by-step guides for patients, which are available for you to view or download at:

www.justmeds.com.au/pegasys

As part of moving to the Pegasys® Home Delivery Program, you will need to provide consent for your doctor to share your contact details (full name, phone number and email address only) and your script with JustMeds.

JustMeds takes the privacy and security of patients' personal information very seriously, and will only hold your personal information if you continue to be prescribed Pegasys®. For further details about how JustMeds uses and stores personal information, or for a copy of their Privacy Policy, please visit:

www.justmeds.com.au/privacy-policy or scan the QR Code below.

Who can I contact about the Pegasys® Home Delivery Program?

Please contact JustMeds directly via phone 07 2000 4124 or email rx@justmeds.com.au

If you have any questions or concerns about Pegasys®, please contact the Echo Therapeutics Medical Information team on 1300 84 83 28, or via medinfo@echotherapeutics.net



For more information
from Echo Therapeutics
scan the QR Code.



To reach out to
JustMeds team directly
scan the QR Code.

Yours sincerely,

EchoCare™ Pegasys® Home Delivery Program Team